

Welcome to Honey Bread! Please read our policies and let us know if you have any questions. Thank you!

Our Policies

- **Cancellations:** We understand life happens and you may need to change a booking. Let us know as soon as possible so we can accommodate your needs. This also helps us rebook your slot with another client.
 - You may cancel a session with at least 5 days notice for full credit to use in the future
 - With less than 5 days notice, you may cancel with 50% credit to use in the future (*with less than 5 days notice, our schedule has closed and we cannot rebook your slot with another client*)
 - With less than 2 hours, no credit is issued (*at this point, we will have already planned your menu, picked up the ingredients needed for your meals, and left for your home*)
 - We make exceptions for family emergencies and illness. You may also reschedule in the same calendar week with no penalties, depending on availability. Please give as much notice as possible.
- **Gift sessions:** you may book a gift session if the recipient is a family member who lives at your address
- **Perfection Promise:** if you are unhappy with a meal, we will remake it in your kitchen at no charge
 - We require that all meal remakes be requested within 5 days after the session ends
 - Since this is an honor-system policy, we may deny a meal remake if we suspect abuse of this policy
- Refunds are offered at the discretion of the company.
- Since the meals are homemade, the size and number of servings per meal is only an estimate.

Included Services

- Planning your menu (you can request specific meals or allow us to curate your menu)
- Sourcing the meal ingredients from Whole Foods curbside pickup
 - The cost of ingredients is extra; ingredient reimbursement is due by the end of your session
 - Reimbursement can be made with cash (exact change), Venmo, or credit card with contactless chip
- Cooking the meals in your finalized menu
- Packing the meals in large containers (so family members can serve themselves throughout the week)
 - Individually packed servings will decrease the servings to 4 per meal. Cost of containers is extra.
- Cleaning up after ourselves (we leave the kitchen as clean as when we arrived)

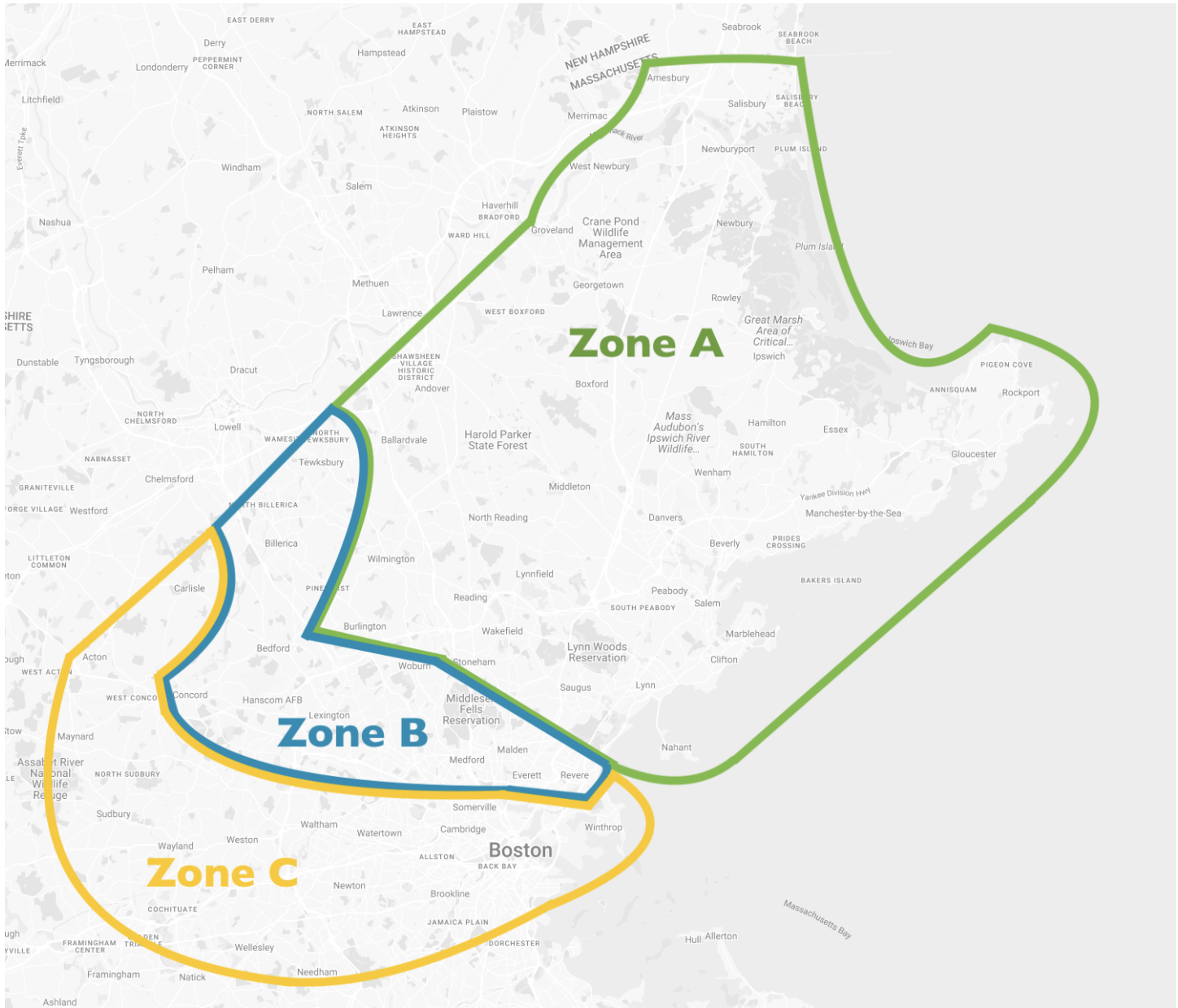
Extra Services

- Extra cleaning, organizing, shopping, and cooking (performed at the Chef's discretion) : +\$100/hr
- If you have us work on your menu last-minute (less than 24 hours before your session begins): +\$25
- Extra recipe development/sharing a recipe so you can make it yourself: starting at +\$100/recipe

Services Not Offered

- Child or animal care
- Meals made for immediate consumption
- Cooking in homes with aggressive dog breeds (pitbull, rottweiler, etc.), even if removed from the kitchen
- Cooking if the kitchen is unclean, has pests, broken appliances, or is not accessible at the set time. We will charge a \$100 per hour pre-cleaning/waiting fee, or refuse service on arrival without refund, if needed.
- Since we cannot control for allergens already present in your home, your meals may contain traces of milk, eggs, fish, crustacean shellfish, tree nuts, peanuts, wheat, gluten, soy, sesame, and any other allergens
- Our meals/services are not intended to diagnose, treat, cure, or prevent any disease or condition
- As independent contractors, we achieve the desired outcomes without direction from our clients
 - You are free to hire us as needed, and we reserve the right to accept, change, or restrict service at any time (particularly for clients that cancel, reschedule, or request meal remakes on a regular basis)

Our Service Area



Zone A: No travel fee

Zone B: Adds \$50 travel fee to the session price

Zone C: Adds \$100 travel fee to the session price

Additional fees will be added for the cost of parking and tolls as needed.

Contact us if you live outside this area before booking.

By using our service, you agree to these policies. These policies may change at any time. Updated 11/3/23.