

Thanks for booking! Please read through our policies and let us know if you have any questions.

Our Policies

- If you need to cancel a session and give at least 24 hours notice: you will receive a full refund
- If you need to cancel a session and give less than 24 hours notice: no refund is offered
Case-by-case exceptions may be made for family emergency/illness
- Gift sessions: available for a family member who lives at your address
As the giver, you will be responsible for the full cost of the session, ingredients, and any fees
- Perfection Promise: if you are unhappy with a meal, we will remake it in your kitchen at no charge
Must be requested within 5 days after the session ends. Refunds offered only at company discretion.

Included Services

1. Planning your menu
2. Sourcing the meal ingredients from Whole Foods curbside pickup
*The cost of ingredients is extra. Ingredient reimbursement is due by the end of your session.
Reimbursement may be made with cash (exact change), Venmo, or contactless chip credit card*
3. Cooking the meals in your finalized menu
4. Packing the meals in large containers (“family style”)
5. Cleaning up after ourselves (we leave the kitchen as clean as when we arrived)

Extra Services (available for an additional charge at the Chef’s discretion)

- Extra cleaning, organizing, shopping, and cooking
- Recipe development/sharing a recipe so you can make it yourself

Services Not Offered

- Any sort of child care, animal care, elder care, or home care (such as letting the plumber into the home)
- Meals made for immediate consumption
- Cooking in homes with aggressive dog breeds (pitbull, rottweiler, etc.), even if removed from kitchen
- Cooking if the kitchen is unclean, has pests, broken appliances, or is not accessible at the set time
We will charge an additional pre-cleaning/waiting fee, or refuse service upon arrival without refund, if needed. Contact us with any questions or concerns about this before booking.

Additional Information

- Our meals and services are not intended to diagnose, treat, cure, or prevent any disease or condition
- As an Independent Contractor, we achieve the desired outcomes without direction from our clients
- You are free to hire us as needed. We reserve the right to accept, change, or restrict service at any time.
We may restrict service to clients that cancel, reschedule, or request meal remakes on a regular basis

By booking or using our service, you agree to these policies. These policies may change at any time. 1/28/24.